

Lot 1 Supply of Information System and Hardware on central location for Customs Controls & Investigation Management Platform

Duration: 12.01.2026 - 11.11.2026

Countries:
North Macedonia

EU contribution: € 736 970

Total budget: € 736 970

Implementer:
ASEE DOOEL Skopje



Project description:

This action supports the digital transformation and strengthening of the operational capacities of the Customs Administration by establishing an internal platform for electronic control and investigations, alongside the provision of advanced IT infrastructure.

The project introduces a dedicated software solution that enables the systematic collection, management, and analysis of data related to customs operations, monitoring, investigations, and prosecution of cross-border crime cases. By improving access to and use of information, the platform enhances coordination, efficiency, and evidence-based decision-making within the Sector for Control and Investigations.

In parallel, the supply of high-performance IT equipment for the central server room ensures the reliability, security, and processing capacity required for handling large volumes of operational data. Together, these interventions contribute to more effective customs control, stronger law enforcement, and alignment with EU standards in digital governance and border management.

Expected results:

- An established and operational internal platform for managing control and investigation processes within the Customs Administration.
- Improved access to and management of data and information related to customs operations, monitoring, and investigations.
- Strengthened capacity to support the investigation and prosecution of cross-border crime cases through enhanced record-keeping and analysis tools.
- Upgraded IT infrastructure with high-performance equipment, ensuring reliable, secure, and efficient data processing.
- Increased efficiency, coordination, and effectiveness of customs control and investigation activities.